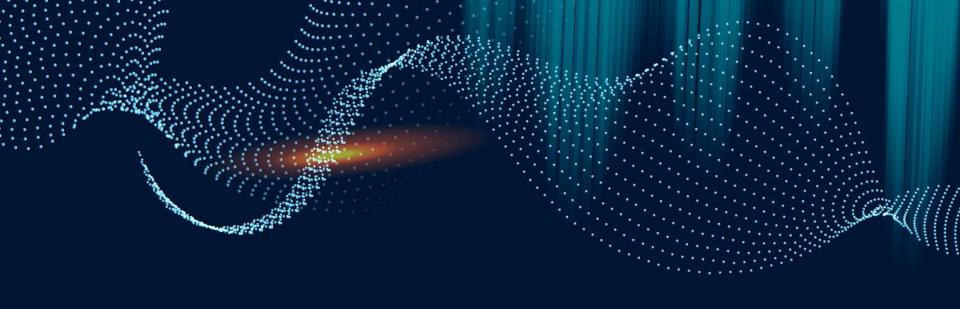
# Law Enforcement and Justice Needs in Digital Era

Police Captain Krerkkaiwan Kajohnkunchonlathorn Royal Thai Police



01

### Law Enforcement

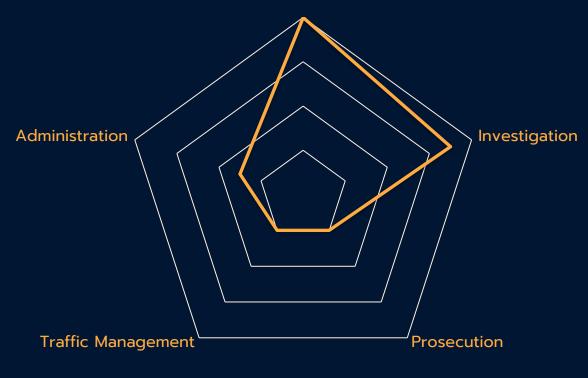
What does police do?





#### **USA Police Priority**

**Crime Prevention** 





#### **Thai Police Priority**

**Crime Prevention** 





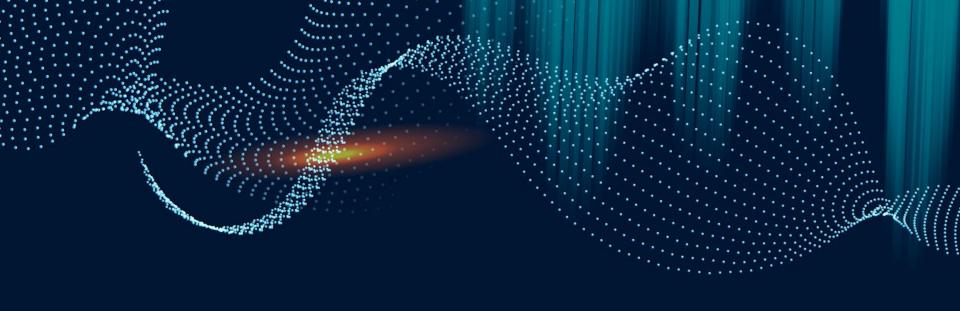


Greater structure

Greater responsibilities

Greater needs



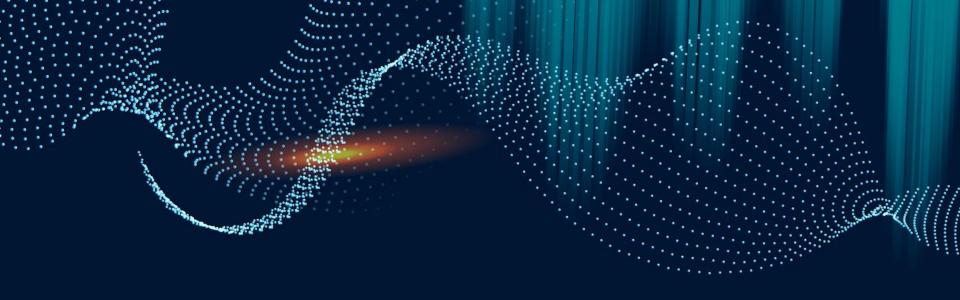


02

## **Justice Needs**

Who are our stakeholders and what do they want?





03

## **Digital Era**

What are their promises?

#### **Top 10** Technology Trends 2023



https://www.plainconcepts.com/tech-trends-2023/

# Law Enforcement and Justice Needs in Digital Era

What we have done







Smart Safety Zone

Cyber Vaccine

**Crime Prevention** 





**JComs** 



**PTM** 



Management

Mysis

Investigation



Prosecution

**CRIMEs** 

ThaiPoliceOnline



Traffic Control Centre





## That seems a lot!! Unfortunately, only some of them are successful Many still needs improvement

### What are pitfalls?

- Too optimistic: overwork underpaid
- Too self-oriented: don't engage with users
- Too focused on tech: innovation is not application
- Too urgent: innovation takes time to change

### **Key Success**

- Value proposition: Understand who you are
- User-oriented: Know your customer
- Design thinking: Don't jump to the solutions
- Digital Mindset: Look for opportunities and open to all possibilities
- Digital Skills: Good team means everything